

Public Policy Manager

Reporting to: Public Policy Director

Hours of work: Full-time, Monday to Friday

Contract terms: Fixed-term contract until December 2021, with probable conversion to a permanent contract

Location: Brussels, Belgium

Salary: €85k-95k per annum inclusive of benefits, commensurate with experience.

Benefits: 25 days paid annual leave per annum plus all public and bank holidays; paid sick leave; employer-provided pension scheme and healthcare; meal vouchers; flexible working; MacBook Pro and iPhone, remote working equipment allowance.

Apply here: <https://app.beapplied.com/apply/f0hyf0ip8o>

*Note on working during Covid: all AWO employees are currently working from home and will continue to do until it is safe to return to work.

About us

AWO is a new data rights agency.

Our lawyers, policy experts, technology analysts and applied ethicists work globally to shape, apply and enforce standards in the spaces where data, technology, law and policy meet. We have provided litigation and legal services, consultancy and public policy development to the UN, EU, ICRC, think tanks, governments, universities, businesses and private individuals.

Our team have worked on high-profile cases such as the successful prosecution of Cambridge Analytica and Brave's AdTech case against Google.

We balance our commercial practice with giving those less-resourced a voice.

Job Purpose

To support the delivery of AWO's public policy client services and projects, including delivering Reset (<https://www.reset.tech/>) project objectives. As objectives are successfully met, the Public Policy Manager will advocate additional policy areas, as detailed below.

As a new organisation, everyone pitches in with a range of tasks that will change over time, including delivering events and administrative work. You will be required to perform other tasks in addition to the below, as requested by the Director.

Job Responsibilities

Public Policy Client Work

- Developing and advocating for legislative, regulatory and public policy positions at the EU and national levels on a broad range of technology policy topics, including – but not limited to – online content regulation, artificial intelligence, competition, data protection, online advertising and digital rights
- Providing strategic advice to AWO clients about the implications of policy and technology developments on their public policy strategies and goals
- Identifying, anticipating and analysing legislative and regulatory opportunities for AWO clients

Research and Report Writing

- Monitoring relevant policy discussions, regulatory decisions, stakeholder activity and academic research in the EU and – where applicable - provide short summaries and translations of key findings into English
- Writing persuasive letters, factsheets, briefs, press briefings, consultation responses and reports, and organize campaigns and events to advance those messages

Build Relationships

- Liaising with European Union institutions, European governments, regulatory agencies, and international organisations Building and maintaining relationships with Members of Parliament, industry players, trade associations, NGOs, academics, media and other relevant organisations
- Helping facilitate high-level meetings with key stakeholders to promote and advocate the priorities of AWO and its clients
- Proactively coordinating and communicating internally to align messaging and provide colleagues with a thorough understanding of EU developments

Business Development

- Identifying suitable business opportunities and calls for contracted services
- Drafting RFP responses and other bids, as agreed with the Directors

Communications

- Executing media strategies to help deliver AWO client objectives, including, where relevant, working with consultants
- Overseeing, where relevant, all message testing, survey instruments, and public opinion measurement
- Engaging with researchers and polling firms as needed

Project Management

- Overseeing project management tasks including logistics and general administrative planning to deliver client work and projects to deadlines
- Maintaining contact with clients, suppliers and consultants to ensure tasks are completed, risks and issues are monitored and flagged and facilitate good communication

Compliance

- Complying with relevant AWO risk management and governance frameworks
- Complying with AWO policies and procedures e.g. expenses, time reporting

Person Specification

This is a unique and exciting opportunity for someone who is looking to bring their depth of experience within the EU tech policy landscape to inform and develop the Public Policy strategy within a small but growing organisation.

Skills, Qualifications and Experience

- Minimum of 5 years of experience working with European Institutions, national regulators and/or governments
- In-depth knowledge of EU policymaking procedures and the European political landscape. Experience in working with the Council and Permanent Representations is an asset.
- Strong understanding of the EU tech policy landscape, established networks in relevant EU institutions, industry, NGOs, and/or academic communities
- Fluency and excellence in spoken and written English. Understanding and knowledge of other European languages, in particular German, Spanish, Polish or Italian is a strong asset
- Excellent communication skills, with experience in public speaking, writing, and a demonstrated ability to communicate policy issues to the media and the public.

Behaviours and Competencies

- Ability to think and act strategically; keen interest in public policy and EU politics;
- Ability to undertake a wide range and variety of tasks with conflicting deadlines and manage changing priorities.
- Proactive, enthusiastic and a self-starter
- Comfortable with ambiguity: able to find a solution to achieving goals without precise instruction on getting there
- Keen to learn, develop and get involved in a wide range of tasks
- Creative thinker
- Affinity for AWO's mission and approach to technology and policy;
- Ability to maintain highest personal levels of ethical conduct, confidentiality and integrity,

AWO's Structure

AWO is an agency made up of: HNK Legal Ltd, HNK Litigation Ltd, HNK Data Consulting Ltd and AWO Belgium. The legal arm of AWO is HNK Litigation Limited which is authorised and regulated by the Solicitors Regulatory Authority. SRA number: 666285

Our team

AWO started in January 2020. We are a mostly remote team, with offices in London and Brussels and a representative office in Paris. You will join us at a really exciting time as we continue to develop as an organisation.

Our emerging culture is respectful of work-life balance, supportive and thoughtful. We run weekly online activities and catch-ups for the whole team. We are a family-friendly organisation that enables flexibility for team members with caring responsibilities.

Your data

AWO is committed to respecting and upholding data protection laws and principles and your rights there under. Our data processing notice is available in Appendix 1.

Appendix 1

Job Applicant Data Processing Notice

Introduction

This Job Applicant Data Processing Notice (“Notice”) explains how AWO (“we”, “us”, “our”) processes your personal data when you apply for a role with us, addressing what we do with your data, the legal basis and purpose of this and setting out your rights under applicable data protection laws.

If your application is successful, further information will be required from you and further notice will be provided at that time.

Data controller

AWO is an agency comprised of HNK Legal Ltd, HNK Litigation Ltd, HNK Data Consulting Ltd and AWO Belgium. HNK Legal Ltd (ICO registration: ZA656719) is the Data Controller for this job application process. Contact us via email privacy@awo.agency or post to AWO, 2 John Street, London, WC1N 2ES with any questions regarding this Policy or any other data protection issue related to AWO.

What data we process, why and the legal basis for this

Application

When you apply for a role with us, we may collect the following information – a copy of your CV, your name, address, contact details, any languages you speak, whether you would require visa sponsorship for the role and further information about your skills, education, work experience and links to social media accounts if you choose to provide these. We process this information on the basis of our legitimate interest in assessing your suitability for the role.

Interview

Your application will be assessed by AWO staff and may be selected for interview shortlisting. During the interview process further information will be collected from you about your work experience to determine your suitability for the role. We process this information on the basis of both our legitimate interest in finding a suitable candidate for a role and in preparation for entering into a contract with you for employment.

Application for further roles

If you are unsuccessful in your application for a role we may wish to retain your application and associated personal data for consideration for other roles in the future. We will only do this on the basis of your consent and will contact you upon completion of the recruitment process if we wish to retain your data.

Sensitive data

Under applicable data protection laws, certain data are classified as “special category”, including information related to ethnicity, sexual orientation, political opinions and trade or union membership, and the processing of such data is subject to strict conditions.

You are under no obligation to provide any special category data in the application process, however we recognise that given both the nature of our work and our commitment to diversity in our recruitment and employment practices, some of this information may be very relevant to your application.

If you do share any special category data with us, the legal basis for processing this may be your consent or our interest in ensuring compliance with our equality, diversity and recruitment policies and employment law obligations (for example where you provide us with information regarding your ethnicity, or with information we need to make reasonable adjustments to be made our workplace or working practices).

Data sharing and processors

Applied

AWO uses [Applied](#) as its job application management platform. When you apply for a role with us, you will be directed to Be Applied and will enter data directly into the platform. Applied processes data on our behalf and we engage them on the basis of our legitimate interest in sorting and sifting applications in the most efficient and secure way available. We have entered into an agreement with Applied that ensures your data is appropriately protected.

Applied is an organisation committed to equality, diversity and fairness in hiring and conducts research into these issues. For this purpose, Applied processes some application data in the following ways: (1) as a data controller, Applied collects information including special category data, about your ethnicity and social background, this is only on the basis of your consent and your answers will be anonymised and not linked back to you; and (2) Applied aggregates and anonymises some application data for the purpose of understanding trends in hiring and improving the functionality of its platform on the basis of its legitimate interests in conducting related research. Data is anonymised and aggregated for this purpose. Further notice is provided about this within the application process and in Applied's Privacy Policy available [here](#).

Sharing within AWO

Our job application process is managed by HNK Legal Ltd. In some cases it may be necessary to share your data between entities within the AWO group of companies for the purposes of facilitating the application process. Your data will always be appropriately protected, kept confidential and not used for any other purpose than those specified here.

Other processors

AWO works with carefully selected third party service providers who perform certain data processing tasks on the basis of our legitimate interests in facilitating the job application process. These third parties are engaged by AWO on terms which ensure confidentiality and compliance with data protection laws. An up-to-date list of processors which are engaged in the processing of your data is available on request. If you have any concerns about how your data will be processed and by whom please contact us.

Retention

AWO

If your application is unsuccessful your information will be held for up to 12 months. If you are shortlisted your application data will be retained in a secure archive for up to six years after the recruitment process is complete. We retain this data on the basis of our legitimate interest in recording, reviewing and evidencing the fairness and legitimacy of our hiring process and responding to applicants' questions about this process or the exercise of data subject rights.

We will not process this data for any other purpose, except where you provide your consent for us to retain your information to consider you for future roles. We will keep this data for this purpose for up to five years. Where you require a working visa for a role, we retain your application data for the period of your employment period on the basis of complying with legal obligations on us as a sponsoring

employer. We also retain some anonymised data for the purposes of reporting on and understanding our hiring process. This data relates to equal opportunities and includes:

- Gender
- Age
- Broad ethnicity
- Sexuality
- Disability
- Parents (whether they attended university or not)
- School meals (eligibility)

This data is fully anonymised and aggregated and cannot be linked back to any individual.

Applied

Your application data will be retained on the Applied platform for an initial period of six months, in line with legal obligations on Applied to evidence the fairness and effectiveness of the hiring procedure, and for a maximum period of one year on the basis of your consent. After six months you can request deletion of your application from the Applied platform. If you take no action, your application will be deleted from the platform after one year. See Applied's Privacy Policy for further information available at: <https://www.beapplied.com/privacy>

Information security

We take all reasonable steps to ensure that personal data is processed securely and treated in accordance with this Notice. The technical and organisational measures to prevent unauthorised access to personal data include limiting staff and sub-processor access to personal data in accordance with specific job responsibilities or contractual obligations, the encryption of data where possible, the institution of security protocols and staff training.

Your rights

Where AWO processes your personal data you may have the right:

- to be informed as to whether AWO holds data about you;
- to access that data;
- to have inaccurate data corrected;
- to have your data deleted;
- to opt-out of particular data processing operations;
- to receive your data in a form that makes it "portable";
- to object to data processing;
- to receive an explanation about any automated decision making and/or profiling, and to challenge those decisions where appropriate.

You can seek to exercise these rights via email to privacy@awo.agency or post to AWO, 2 John Street, London, WC1N 2ES. You also have the right to lodge concerns or complaints with the UK [Information Commissioner's Office](#). Data subjects covered by EU law may also be entitled to lodge complaints with the data protection supervisory authority in their country of residence (see [here](#)).